PART OF MIAB GROUP

5.11.2026

N-Clean Environmental Policy

This environmental policy forms part of N-Clean's environmental management system, which complies with the ISO 14001 standard. The environmental policy provides the basis for setting, monitoring and achieving N-Clean's environmental objectives. The environmental policy was most recently updated and approved at the management team meeting on 19 November 2026.

Operating Environment

N-Clean is a property services company whose core business is cleaning services. We are part of the Swedish-owned MIAB Group. We provide professional cleaning services throughout Finland in accordance with our customers' requirements. Our service areas include hotels, holiday homes, seagoing vessels, offices, shops, healthcare facilities, logistics centres, industrial sites and stairwells.

As we work primarily on our customers' premises, we manage environmental impacts in close cooperation with our customers. The cleaning methods, equipment and chemicals used have the greatest influence on the environmental impacts of our operations. Logistics and waste recycling also give rise to environmental impacts.

Commitments to Environmental Protection

We aim to be a responsible and sustainable company and a true pioneer in environmentally friendly business. We are committed to continually improving our environmental performance. Our environmental management system, which complies with the ISO 14001 standard, plays a key role in this and guides our operations towards greater responsibility. We are committed to acting ethically and complying with the law. We require the same of our suppliers in accordance with our Supplier Code of Conduct.

Given our operating environment, the sustainable use of resources and helping our customers achieve their own environmental objectives are particularly important to us. We favour ecolabelled cleaning chemicals in our operations and take environmental aspects into account in our planning. We handle cleaning chemicals responsibly, reducing chemical consumption by using appropriate methods and following dosing instructions.

Through well-executed cleaning, we can reduce surface wear and extend the service life of premises, thereby promoting sustainable development. We are happy to advise on the selection of sustainable surface materials and pay attention to factors that place a burden on the environment at our work sites. We actively propose improvements that help our customers reduce their own environmental impacts while saving costs. We help our customers achieve their sustainability objectives by raising their awareness and proposing improvements.

We also pay attention to responsible travel and transport. Business travel is undertaken only after careful consideration, and the choice of travel mode takes account of emissions as well as costs and time. We actively reduce emissions from our operational vehicles by considering the power source and fuel or energy consumption when

purchasing new vehicles. We also practise economical driving and train our personnel in it.

Setting Environmental Objectives

As part of our company strategy, we set long-term sustainability objectives for our operations. In addition, N-Clean's Quality and Sustainability Steering Group plans annual environmental objectives and monitors progress towards them. The steering group reports directly to management, which approves and commits to the objectives. Progress towards the environmental objectives is communicated externally in the company's sustainability report.